

Zenith Service

Our service and support is the best. Before, during and after the sale, you can count on the experts at Shanghai Zenith Minerals to provide the best service and support in the world - all over the world. You can count on us to help you make sure it is the right equipment for your precise needs.

1.Pre-sale services:

Act as a good adviser and assistant of clients; enable them to get rich and generous returns on their investments.

a.Selecting equipment type;

b.Designing and fabricating the products in accordance with the special requirements of the clients;

c.Training technical personnel for our clients;

d.Providing construction and technology consultations or working out proper construction schemes for those new, special or difficult projects.

2.Services provided during the sale:

Respect our clients; present the clients with ease, relaxation and a surprise; devote ourselves to improve the total value of our clients.

a. Checking products acceptance ahead of delivery;

b. Introducing the ZENITH service system to our clients.

3. After-sale services:

Improve the added value of our products, and let the clients free from the using troubles:

a. Assisting the clients preparing for the first construction scheme;

b. Installing and testing the equipments;

c. Training the first-line operators on site;

d. Examining the equipment regularly;

e. Taking the initiatives to eliminate the

failure(s) rapidly at site;

f. Distributing the guarantee fittings door-to-door;

g. Providing technical exchanging;

h. Providing maintenance for big items.